Secureworks®

Vulnerability Program Management

Vulnerability Management That Enables Intelligent Action

There are Vulnerabilities Present... Now What?

Many clients employ a vulnerability management system to identify known exploits in their infrastructure, but significant time and resources are required to deploy protective measures. Scanning the environment is a necessary first step, but it's only effective when paired with competent, precise remediation. Otherwise, the result is a disjointed program that leaves gaps in a client's security posture, amplifying the risk of an exploit while reducing the value of the deployed vulnerability management solution.

How Secureworks Helps

The Secureworks Vulnerability Management Service (VMS) Platinum solution streamlines our clients' efforts to remediate vulnerabilities and maintain the value of existing VMS programs. The security experts in our Security Center of Excellence (SCoE) provide the knowledge, ability and time to oversee clients' vulnerability management system. We provide intelligence-driven context to vulnerabilities to prioritize remediation efforts based upon each client's risk and unique needs. Our VMS Platinum team works directly with clients to define areas of risk, analyze scan results, develop reports, and define orchestration of remediation and governance.

A Fully Managed, Consultative Approach

Our VMS Platinum solution provides an end-to-end vulnerability management program that manages remediation of discovered vulnerabilities in addition to powerful scanning capabilities.

Using the resources of our SCoE, our VMS Platinum team works directly with clients to define areas of key risk, analyze scan-results with intelligence-driven context, customize reporting for clear visibility and orchestrate remediation activities. We work with client resources to assist with initial activities such as setting up scan subscriptions and licenses, and building/importing policies.

As part of this solution, Secureworks helps clients determine which discovered vulnerabilities pose the greatest threats to their environment. We provide custom remediation advice based on client needs, develop remediation action plans and work with clients to ensure remediation activities are completed. Our powerful reporting capabilities allow clients to access the Secureworks Client Portal on a 24x7 basis via single sign-on (SSO). We work with clients to develop standard and custom reports.

Client Benefits

- Leverages insights gained from our network of intelligence and partners
- Shortens recovery time for remediation activities
- Cultivates a risk-based approach to remediation
- Enriched by global Threat Intelligence
- Ongoing support for scanning, reporting and analysis
- Develops governance for continuous improvement

Solution Features

- Vulnerability management experts focus on specific client challenges
- End-to-end management, remediation and program execution support
- Customized remediation advice and reporting
- Ongoing consulting and development of VMS program

Secureworks VMS Platinum is consultative in nature. We consult with clients quarterly to review remediation activities, target areas of improvement and drive the overall development of an effective vulnerability management program.

Why It Matters

Orchestration of Remediation:

Secureworks partners with clients to address open vulnerabilities and incomplete remediation. We enable you to take timely action and continuously improve processes to decrease the opportunity a threat actor can exploit a vulnerability present in your environment. We share our expertise with you, clarifying scan data and focusing on the areas needing attention first.

Understanding Program Effectiveness:

Instead of trying to hire, train and retain in-house resources, Secureworks provides the personnel with the expertise required to unleash the full value of your cybersecurity investments, and increase their effectiveness with proven best practices.

Powerful Reporting and Analysis:

Our elite team works with you to define reporting requirements and criteria, eliminating the need to guess, and avoiding reports with imprecise or inapplicable data. Custom reports and deep review of scan data, false positives and the latest intelligence from the ever-evolving vulnerability landscape bolsters your awareness of your security environment.

About Secureworks

Secureworks® (NASDAQ: SCWX) is a leading global cybersecurity company that protects organizations in the digitally connected world. We combine visibility from thousands of clients, aggregate and analyze data from any source, anywhere, to prevent security breaches, detect malicious activity in real time, respond rapidly, and predict emerging threats. We offer our clients a cyber-defense that is Collectively Smarter. Exponentially Safer.™

For more information, call **1-877-838-7947** to speak to a Secureworks security specialist.
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