Secureworks®

Managed Firewall

Protect Data and Devices with a Fully Managed Firewall Solution

A Constantly Evolving Effort

Firewalls are an important part of any company's security posture, but purchasing the device is merely the first step. Considering the intensive level of work required to keep firewalls updated in an era of a constantly changing threat landscape, the "set-it-and-forget-it" methodology does not work. Changes in an organization's needs require a comprehensive adjustment of policies and configurations. Organizations without the staff expertise to keep firewalls patched and updated often struggle to unleash the value of their cybersecurity investments.

How Secureworks Helps

The Secureworks Managed Firewall solution provides 24x7 operational administration, monitoring and maintenance of firewall infrastructure. Our Managed Firewall service uses proven practices to ensure appropriate network access, while preserving the availability, integrity and privacy of information. Our security experts monitor firewall health events and traffic logs in real time, identifying and responding to threats before they impact critical assets. Secureworks supports the traditional model – where clients have limited or no administrative privileges for the managed firewall – and a co-managed services model. In the co-managed model, clients retain ownership and administrative rights to firewalls to the extent they prefer.

Bolster Firewall Technology with Threat Visibility and Expertise

Secureworks Managed Firewall solution provides administration and monitoring of a client's firewall infrastructure on a 24x7 basis. Backed by the power of The Counter Threat Platform™ (CTP), which uses predictive technology, holistic threat intelligence and automated action, Secureworks is able to detect events of interest and perform further investigation to determine if the event represents a valid security threat. Our global threat visibility comes from monitoring more than 4,400 clients, and our powerful correlation technology and machine-learning capabilities provide Secureworks with impactful, immediate analysis. Secureworks partners with leading firewall vendors to evaluate features and software before general release to the public.

Secureworks adds firewall policy auditing and remediation to our managed firewall service that enhances the security posture of client firewalls. The proactive policy auditing quickly applies security best practices to managed firewalls, allowing Secureworks to identify policies that do not meet security best standards at the beginning of managing client firewalls, and maintain and update policy security as a standard part of managing the firewalls in a client's environment. The new functionality

Client Benefits

- Device provisioning and deployment
- Performance, availability and policy management, upgrades and patch management
- Real-time security and health monitoring, and expert response to threats and health issues
- Counter Threat Unit™ intelligence-enhanced threat protection where supported by the device

Solution Features

- 24x7 real-time security event and device health monitoring
- Unmetered support from our certified security experts
- Configuration and implementation support; policies available for review in The Secureworks Client Portal
- Upgrade, change and patch management
- Intelligence-enhanced threat protection via the CTU
- On-demand security and compliance reporting in The Secureworks Client Portal

does not require clients to deploy any additional hardware, and relies on the use of Secureworks operations and client engagement to perform the audit, review the audit report and remediate any policies that are not secure. Policy auditing is an integral part of the managed firewall service; additionally, clients can engage Secureworks to conduct an ad-hoc audit. Secureworks Security Operations Centers (SOCs), located in Atlanta, Ga., Chicago, Ill. Providence, R.I., Edinburgh, U.K., and Kawasaki, Japan, provide support on a 24x7 basis. Secureworks security experts work with Firewall Management clients to adjust policies and controls, investigate, troubleshoot, resolve performance and network issues, and monitor and respond to threats and vulnerabilities in real time.

- **Satisfy compliance regulations:** Clients easily can generate reports from The Secureworks Client Portal for technical audiences, management and auditors. Consolidated reports can be generated, providing audit trail documentation.

- **Flexible management approach:** Secureworks delivers its Managed Firewall solution in either a co-managed or fully managed fashion.

- **Impactful intelligence:** Secureworks' Counter Threat Platform processes more than 250 billion events daily across our client base, and our Counter Threat Unit research team scours the Internet to produce a globalized view of the rapidly changing threat landscape.

Why it Matters

- **Reduce management and monitoring costs:** Our Secureworks solution removes the burden of the administrative tasks of updating and maintaining a client's firewall devices, freeing up resources to focus on other business objectives.

- **Protect systems and data 24x7 without increasing in-house headcount:** Secureworks provides around-the-clock monitoring and management of your firewall environment, eliminating the need for clients to hire, train and retain qualified security personnel.

About Secureworks

Secureworks® (NASDAQ: SCWX) is a leading global cybersecurity company that keeps organizations safe in a digitally connected world. We combine visibility from thousands of clients, aggregate and analyze data from any source, anywhere, to prevent security breaches, detect malicious activity in real time, respond rapidly, and predict emerging threats. We offer our clients a cyber-defense that is Collectively Smarter. Exponentially Safer.™

For more information, call **1-877-838-7947** to speak to a Secureworks security specialist. **secureworks.com**

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